

MOORLAND MEDICAL CENTRE PATIENT PARTICIPATION GROUP
ANNUAL GENERAL MEETING

Chairman's Report 2016/2017

This year has been an eventful year on a number of fronts. We have had the agonizingly painfully slow process of requesting double yellow lines on Regent Street, with all its twists and turns with respect to the local council and a series of objections. This is clearly still ongoing.

In our meeting of July last year, after we had had the residents' meeting, we expressed the view that it would be in operation by Christmas. At this point I would like to thank Bas for the sterling work he has done in keeping constant pressure on the local council and in writing letters to the Leek Post and Times. I hope that this year will see the results of all our hard work and the ambulances will have a clear run in and out of the surgery car park.

At the beginning of the year we all thought that the bid to NHS England for the Surgery Development was in the bag. In June 2016 NHS England said they needed more information. The PPG helped with the submission for the development, but unfortunately this has got lost in the bureaucratic and political long grass. With a change of Government this now appears to be dead.

Three major concerns over the last twelve months have been the proposed changes to the ambulance service, the audiology service and the possible closure of Leek Hospital (beds?). The Hospital issue is still of major concern, with a letter from Dr Carpenter, a retired Senior Partner from this Practice, to the 'Save Leek Hospital Campaign', which we, as a PPG, fully endorsed. We also issued our own statement supporting Dr Carpenter and expressing our own serious concerns about the proposals and these were sent to the CCG.

A further issue in which the PPG has been deeply involved is the surgery Inspection. From the PPG's perspective this went very well. Myself as Chairman, Bas as Vice Chairman and Roy as Secretary were interviewed at length. The final outcome for the Surgery was very satisfactory and overall was awarded a 'Good' rating.

The other activities we have been involved in are the Patient Questionnaire Survey and the Annual Awareness day. Our patient survey went very well with a lot of support from PPG members. 250 surveys were completed and a lot of useful information was gathered and passed on to the surgery.

The Awareness event was equally successful. This was held in Trinity Church, Leek, for the first time this year and was just for one day. All the participating organisations said how useful it had been.

Also during the course of the year we amended our Constitution to cover confidentiality issues should they arise.

We also had a number of very interesting speakers at our regular meetings.

It now just remains for me to thank all the members of the PPG for their support and help over the last and previous years, in particular Bas Pickering my Vice Chairman and Roy Williams our Secretary. Without their constant support and help, particularly over the last year, when I have been undergoing treatment at The Christie for my prostate, the year would not have been as successful as it was.

Finally a big thank you to Rachael and Fran for their constant support and help. We are a successful team, the Surgery and the PPG - just as it should be!

David Graham
Chairman

4th July 2017